Cover photo: Food distribution to Refugee Households Makeni Transit Centre
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About us

AAH Zambia was launched in 2001 and started work in Northern Zambia (Luapula Province) where it initially managed a refugee programme in Kala and Mwange Camps supported by UNHCR. Over the course of 10 years, the programme benefited over 45,000 refugees mainly from the Democratic Republic of Congo (DRC). The country programme has since grown and supports the delivery of services to both refugees and host communities in the areas of health, humanitarian relief, environmental management and social services.

Since 2012, AAH Zambia has been managing an urban refugee programme based in Lusaka in partnership with UNCHR. Programming has also been expanding into Kawambwa District in Luapula Province working with both refugees and host communities to implement environment, HIV/AIDS and maternal health activities.

AAH Zambia believes in partnerships and works with the local community, national governments and funding partners to improve the well-being of vulnerable populations.

Our Vision
Improved quality of life for livelihood-challenged communities in Africa

Our Mission
To support livelihood-challenged communities to sustainably improve their quality of life
Board Chair’s Message

Driving change with and for vulnerable communities

Humanitarian work always calls for passion and commitment while working alongside livelihood-challenged communities and this is what I have so far come to learn as the Chair of the Board of AAH Zambia. I am honoured to lead a country programme that has over the last 17 years been on the forefront of working with vulnerable populations to restore hope and rebuild their future together.

We are happy to present to you our 2018 annual report and this past year, the Zambia country programme delivered development and humanitarian interventions that made a difference in the lives of 110,043 people. Our participatory approach in engaging with communities and strengthening local structures has contributed to an increased number of communities benefiting from our interventions. Our strength of being on the ground working with the people earned us a role in a consortium under the US Presidential Malaria Initiative, which delivered the Program for Advancement of Malaria Outcome (PAMO) in the Luapula Province.

2018 proved a challenging year but in spite of it, we still delivered for the refugee and host communities we serve as you will read in the pages ahead. We had to readjust to major budget cuts from our funders due to dwindling resources within the development and humanitarian sectors. But even with the limited resources, I am proud of our Zambia country team which remained focused on what we had to achieve for and together with our beneficiaries. I take this opportunity to thank all our partners who supported us throughout 2018 and are part of the successes highlighted in this report. Our sincere gratitude goes to our funders and the various government departments and agencies that we closely worked with in 2018. The government of Zambia through its Ministries of Health and Home Affairs and the Department of Commissioner for Refugees continues to support our work.

Finally, I wish to thank the AAH Zambia Board for working with me throughout 2018 to support our country programme management and staff. The entire team’s tireless dedication to the mission of our organization continues to uplift the well-being of thousands of people in Zambia.

Daudi Mungule Chikoye,
AAH-Zambia Board Chairman
Country Programme Manager’s Message

Working to uplift the well-being of communities

I welcome you to our AAH Zambia annual report for 2018. I am happy to report that our country programme did considerably well in delivering all projects and this progress marks the highlights that we present in this document. 2018 was a significantly difficult year with global funding cuts that affected the operations of many non-profit organisations especially in Africa. AAH Zambia was not spared from the pressure of reduced funding which had a substantial impact on the operations of some of our projects especially those delivering humanitarian interventions. In the past year, we implemented several projects that delivered a combination of interventions including health, social services and environment targeted at refugees and host communities in Central and Northern Zambia. Our Urban Refugee Project located in Lusaka at the Makeni Transit Centre provided services and accommodation to over 600 refugees and asylum seekers. We also managed the relocation of refugees and other services at the Nchelenge Refugee Settlement.

In June 2018, AAH Zambia became a consortium member under the Program for Advancement of Malaria Outcome (PAMO) to deliver a malaria project in Mwansabombwe and Chiyengi District in Luapula Province. In the six months that the project was operational, we reached 108,000 people with malaria prevention awareness messages besides other activities. The country programme also concluded a 2-year project on sustainable environment and natural resources in Kawambwa district. This project has been a successful in promoting tree planting, promoting the use of energy saving stoves as well as training community conservation groups to continue with conservation activities in their localities.

Our progress and success in 2018 was the due to the concerted effort of many hands. I would like to thank our AAH Zambia staff, our partners and donors and our Board for their support throughout the year. We are optimistic that 2019 will even be a better year as we work with zeal to uplift ensure dignified lives for the communities in Zambia.

Alice Mafuleka,
AAH Zambia Country Programme Manager
In 2018, the Zambia country programme delivered health, humanitarian relief, environmental management and social services that benefited 110,043 people in refugee and host communities.

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>People received healthcare, water, sanitation and hygiene services</td>
<td>39,030</td>
</tr>
<tr>
<td>People who received food support</td>
<td>15,905</td>
</tr>
<tr>
<td>Refugees transported and supported to start life in settlements</td>
<td>13,355</td>
</tr>
<tr>
<td>Members of households provided with core relief items</td>
<td>23,080</td>
</tr>
<tr>
<td>Individuals who improved their income level through support from cash-for-work activities</td>
<td>36</td>
</tr>
<tr>
<td>Number of trees planted under environmental protection</td>
<td>63,183</td>
</tr>
</tbody>
</table>
Providing child health outreach services for communities
Promoting better health outcomes for communities

Availing health, water, sanitation and hygiene services

SDG 3: Ensuring healthy lives and promoting wellbeing for all at all ages

We are supporting communities to access to quality healthcare services and safe, effective, quality medicines and vaccines

One of the pillars of the AAH Zambia programme has been the delivery of healthcare services to both refugees and host communities. That has involved a combination of social, health and psychological services to the most vulnerable population groups among them the chronically ill, elderly, single mothers, unaccompanied and separated children and the disabled, SGBV survivors and People living with HIV/AIDS among others. In 2018, 39,030 people benefited directly from the various health interventions provided by the Zambia country programme through the UNCHR-funded refugee project.

From June 2018, the country programme was involved in the implementation of a malaria project that reached over 108,000 with messages on malaria prevention and elimination. Over 9,276 homesteads were sprayed with insecticides and 1,103 pregnant women were put on Malaria prevention treatment. The project worked with local structures comprising of neighbourhood health committees and community health workers and trained 132 community based volunteers in malaria prevention. The project was implemented in Mwansabombwe and Chiyengi District in Luapula Province that have high cases of malaria nationally. It was funded under the Program for Advancement of Malaria Outcome (PAMO) in collaboration with a consortium of partners that included; the US Presidential Malaria Initiative, PATH, JHPIEGO, John Hopkins Centre for Communication Programme, ZCAHRD and BRITE.

Provision of HIV/AIDS related services is one of the components of the health services under Urban Refugee Project. In 2018, 53 individuals received Testing and Counselling services for HIV while 119 people were provided with general counselling services and over 300 male and female condoms were distributed.

AAH Zambia is keen on ensuring that communities have access to clean and safe water for their daily use. In 2018, approximately 5,000 refugee households in the Lusaka Urban refugee centre and the Nchelenge settlement had access to a safe water point and sanitation facilities i.e. pit latrines. 8,380 people were sensitized on sanitation and hygiene and majority (about 95 per cent) were practicing appropriate hand-washing behaviour.
The right attitude can take you places

Nicholas Mwamba, 26, hails from the Democratic Republic of Congo (DRC). He came to Zambia as a refugee in October 2017 and has been staying at the Makeni Transit Centre for the last one year. Mwamba is one of the young people who is eking out a living to supplement his basic needs by running a small business making water heating buckets and selling them in Lusaka where he also sells clothes. Zambia is one of few countries that has adopted more refugee-friendly policies that grant freedom of movement to refugees and ability to engage in income generating activities outside of the camps and settlements.

For Mwamba, the quest to support himself beyond the help he receives from the project is what made him venture into business. He was recently contracted by AAH Zambia to make hand-washing buckets for the WASH sector and his equipment is helping to enhance sanitation and hygiene at the Transit Centre and AT Chilenje House for the sick. Mwamba has a big dream and he talks of one day owning a shop in Zambia’s capital city Lusaka. He encourages his fellow refugee youth to move look past the hand-outs and to strive to work hard for themselves with the resources available to them. “No matter the circumstances you find yourself in, you can rise above and find ways to uplift your life,” Mwamba says confidently.
Promoting better health outcomes for refugees
A report by the Center for International Forestry Research (CIFOR) indicates that Zambia loses about 300,000 ha of forest cover per year mainly due to increased demand for wood fuel for domestic use and for food production. The Zambia programme has been addressing this problem by promoting reforestation in Kawambwa district in Luapula province through the Sustaining Environment and Natural Resources in Kawambwa (SENARK) project. Supported by the Civil Society Environmental Fund, the project came to a close in 2018 after two years of implementation.

Kawambwa district like many other areas in Zambia, has borne the brunt of the effects of environmental degradation and poor natural resources management that lead to high levels of poverty and food insecurity. Land degradation, poor soil quality, deforestation, unsustainable farming methods, lack of entrepreneurship skills and limited livelihoods are some of the challenges that the project identified.

The project worked primarily through Community Conservation Groups (CCGs) made up of local community members through activities targeted at minimizing loss of the forest cover and natural resources while improving household incomes. This included introducing energy-saving stoves and training 124 CCG members on how to produce moveable and static energy-saving stoves that consume relatively less charcoal than the traditional ones. By the end of the project period, 63,183 trees had been planted and 1,102 households were using the improved stoves. In addition, CCG members were trained on conservation farming methods such as the integration of nitrogen-fixing crops in the farms. Other interventions that the communities were engaged in that brought significant improvements to their household incomes included vegetable farming and goat rearing.
Protecting trees helps families thrive

Queen Kunda, 48, lives Senami village of Ntembo area, Mushota in Zambia’s Kawambwa District. She is one of the 124 Community Conservation Group (CCG) members who were trained on how to make moveable and static energy-saving stoves under the Sustaining Environment and Natural Resources in Kawambwa (SENARK) project. The knowledge she gathered was put to action and she is happily reaping the benefits – saving time and money from the two energy-saving stoves she made following the training.

Queen is able to cook food for her family of 8 using a small amount of charcoal that shaves off about 90 Zambian Kwachas (US$ 7) from her monthly budget. From the savings made, Queen is able to buy some basic necessities like bathing soap, salt, cooking oil and washing power. Queen is actively working with other families in her community to spread the news and her hope is that more people in her community will adopt the stoves and change their lives just like hers has while saving trees and protecting the environment.
A new approach to catering for nutritional needs of refugees

The Makeni Transit Centre feeds an average of 150 refugees and asylum seekers monthly. In June 2018, the Centre has been implementing a new approach to meeting the nutritional needs of its residents. Refugees are being allowed to cook their own food, a shift from the previous arrangement where they were being cooked for. This has allowed for more independence in preparing meals ways they prefer and at a convenient time for feeding the children.

To support the new arrangement, AAH Zambia is providing the distribution of food rations that is carried out every Friday of the week and amounts of food given is according to the World Food Program standards. The food given includes a staple (maize meal flour), beans, vegetable oil, sugar and iodized salt in addition to a high protein supplementary ration especially for the children.

Many of the refugees especially mothers are happy with the new arrangement because they have control over the meals they prepare for their families. Some challenges however have emerged in implementing the programme and AAH Zambia has been working with the Centre residents in addressing these gaps. Complaints that the food provided is not adequate, lack of packing materials and additional support for the nutritional needs of lactating mothers are some of the challenges identified.
Distribution of weekly food rations to centre residents
Delivering life-saving interventions to uplift the well-being of refugee

Providing health and social support services for refugees and asylum seekers in Zambia

SDG 3: Ensuring healthy lives and promoting wellbeing for all at all ages

We are supporting communities to access to quality healthcare services and safe, effective, quality medicines and vaccines

Since 2011, AAH Zambia has been implementing the Urban Refugee Project that has been instrumental in providing social, health and community services to vulnerable urban refugees including the chronically ill, the elderly, single mothers, unaccompanied and separated children and the disabled (special cases), SGBV survivors and People living with HIV/AIDS among others. Over the years, the country programme has provided services through the four outreach centers of Chawama, George, Kanyama and Mandevu, in addition to protection services for asylum seekers accommodated at the Makeni Transit Centre in Lusaka. AAH Zambia runs its refugee programme using a community-based approach that involves the refugees themselves which cultivates ownership to the services provided to them.

In 2018, the country programme’s operations in Central and Northern Zambia enabled 70,977 people receive basic humanitarian services which included food rations, core relief items and transportation to the settlements. Providing access to health care services and support for sexual and gender-based violence were other critical services delivered to the over 600 refugees and asylum seekers at the Makeni Transit Centre in Lusaka and at Kenani in Nchelenge district. The programme also managed the relocation of refugees and other services at the Nchelenge Refugee Settlement.

Prevention of child abuse and sexual and gender based violence is especially critical in refugee settings due to the vulnerability of some groups particularly women and children. Conflict and related stress in their countries of origin plus in-transit vulnerabilities to security officers and in the destination countries, loss of socio economic ties due to migration all contribute to raising the threat level for GBV incidences to occur amongst refugees.

In 2018, AAH Zambia delivered protection services that included providing with legal assistance to 191 people needing support. 36 reported cases of gender-based violence were attended to and supported through facilitating access to justice for those affected. 274 people were reached with information on SGBV prevention and response while 103 people were trained on protection services to enable them offer support to those in need.
FINANCIALS

Source of Funds (USD)

USD 755,455
FINANCIALS

How We Spent Funds

- Humanitarian: USD 613,304 (96%)
- Administration and support (15%)
- Direct Programme costs (84%)
- Health: USD 24,422 (3%)
PARTNERS

Caritas Czech Republic
Community Schools
OXFAM International - Zambia
Plan International
Planned Parenthood Association of Zambia (PPAZ)
Rural community chiefs
Self Help Africa
The Government of the Republic of Zambia (GRZ)
United Nations High Commissioner for Refugees (UNHCR)
United States Agency for International Development (USAID)
World Food Program (WFP)
World Vision (WVI)
Young Women Christian Association Council of Zambia (YWCA)

BOARD MEMBERS

Mr. Daudi Mungule Chikoye- Board Chairman
Mr. Kafula Mwiche- Board Vice Chairman
Mr. Joseph Matimba- Member
Mr. Michael Muleba- Member
Mr. Jack Kalipenta- Member
Mrs. Kayula Siame- Member
Mrs. Munyongo Lumba- Member
Ms. Caroline Kabombwe Mukosa- New Board Member
Ms. Angela Mwape Mulenga- New Board Member
Dr. Richard Nsakanya- New Board Member
Ms. Chipego Zulu- New Board Member
Ms. Alice Mafuleka- Country Program Manager/ Board Secretary
We are passionate about communities

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