

# OUR ORGANISATION IS ACTION AFRICA HELP INTERNATIONAL (AAH I)

## OUR CORE VALUES

Our values define how we do our work and the value we place on those we work with:

- **PARTNERSHIP WITH SHARED RESPONSIBILITIES**
- **INNOVATION IN PROGRAMMING**
- **INTEGRITY IN ALL THAT WE DO**
- **COMPASSION FOR LIVELIHOOD-CHALLENGED COMMUNITIES**
- **EFFICIENCY IN RESOURCE UTILISATION**
- **COMMUNITY-CENTRED SUSTAINABLE SOLUTIONS**
- **RESPECT FOR ALL STAKEHOLDERS**

## OUR STRATEGY

Our current five-year strategy (2014-2018) will focus on the following five strategic objectives:

- 1** Developing, promoting and implementing innovative entrepreneurial and sustainable livelihood programmes.
- 2** Designing and delivering sustainable basic services in partnership with livelihood-challenged communities.
- 3** Facilitating humanitarian relief and recovery programmes for displaced and returnee populations to attain sustainable solutions.
- 4** Strengthening the capacity of implementing partners for sustained service delivery and governance.
- 5** Enhancing the capacity, efficiency, effectiveness and learning of AAH-I to innovatively deliver its mission.



We are a regional African-led non-governmental organisation that supports livelihood-challenged communities in East and Southern Africa working in South Sudan, Uganda, Zambia, Somalia, and Kenya. We are passionate about communities and have over 20 years' experience working with them in conflict and post-conflict situations. Our work supports refugees, internally displaced persons (IDPs), returnees and host residents around refugee settlements and camps, pastoralists and urban slum dwellers.

**OUR VISION** is improved quality of life for livelihood-challenged communities in Africa.

**OUR MISSION** is to support livelihood-challenged communities in Africa to sustainably improve their quality of life.

## OUR KEY THEMES

We deliver programmes that focus on these five thematic areas:

### 1 BASIC SERVICES

**Health** We partner with communities, governments and organisations to improve access to quality health services. Our work includes re-building and strengthening health systems, training health workers and raising awareness through health education among target communities including refugees and IDPs affected by conflicts.

**Water and Sanitation** We seek to improve access to safe, clean water for communities through protection of springs, installation of water harvesting systems in schools and health centres and rehabilitation of boreholes. We also promote hygiene and sanitation practices in partnership with health educators and promoters at the community level.

**Education** We work to improve quality, access and delivery of basic education and tertiary education for communities including refugees. Our work with communities and other partners is geared towards achieving better learning outcomes.



### 2 FOOD AND INCOME SECURITY

Our work aims to increase community capacity to improve food and income security by promoting better farming and animal husbandry practices, supporting market development and access for farmers and implementing livelihood projects to increase refugees' self-reliance and resilience.



### 3

### GOVERNANCE, CIVIL SOCIETY STRENGTHENING AND PEACE BUILDING

We support communities to become active participants in processes that promote development. We support the set-up and strengthening of community structures such as Village Health Communities, Water Users Committees and Safe Motherhood Action Groups. We also support wide peace-building activities through the use of sports, cultural activities like drama, songs and dances and art.



### 4

### RESEARCH TO SUPPORT THEMATIC PRIORITIES

Our approach on research is to provide an evidence base to support delivery of our work. We are currently growing a portfolio of research projects in the region, some that are testing innovations mostly in health, in collaboration with global research institutions and funding bodies.

### 5 HUMANITARIAN RELIEF AND RECOVERY

We have over 20 years' experience as a humanitarian relief agency that applies a long-term development approach to working with communities in situations of chronic crisis. We are also involved in fleet management and logistics operations associated with humanitarian work in the region and is a key implementing partner for UNHCR.

*'Over the last 20 years, our humanitarian relief and response programme has delivered support to over 500,000 refugees and about one million internally displaced persons'*





# OUR COUNTRY PROGRAMMES

Our work spans five countries; Kenya, Somalia, South Sudan, Uganda and Zambia.

## SOUTH SUDAN



AAH South Sudan programme was started over 20 years ago and is the largest of AAH-I's five country programmes. It is uniquely known for its community empowerment approach for helping refugees, stayees, returnees, and host communities get over the effects of war and other forms of conflict. The programme runs projects in primary health care services, food and income security, education, water, hygiene and sanitation and capacity building programmes for peace and reintegration. Currently, the programme is operational in 6 out of the 10 States of South Sudan.

AAH South Sudan Programme:

*Runs the largest primary health care programme operating in more than 40 health facilities within the Equatoria States.*

*Is implementing a successful project aimed at improving food security and household incomes benefiting over 15, 000 farmers and improving farming technologies through extension services.*

*Is supporting logistics and fleet management for UNHCR operations in 6 out of 10 South Sudan states and providing support to approximately 300,000 refugees and 800,000 IDPs.*



## ZAMBIA

AAH Zambia programme was launched in 2001 initially to manage a refugee programme supported by UNHCR in Kala and Mwange Camps in Northern Zambia. The programme, which ran for 10 years, benefitted over 45,000 refugees mainly from the Democratic Republic of Congo (DRC).

Since 2012, AAH Zambia has also been managing an urban refugee programme based in Lusaka. AAH Zambia recently has begun expanding its programming, working with both refugees and host communities to implement environment, HIV/ AIDS and maternal health activities particularly in Kawambwa District in Luapula Province. AAH Zambia is currently actively seeking partnerships to extend the reach of its activities to other provinces in Zambia.



## KENYA



AAH Kenya is addressing development challenges in partnership with marginalised Kenyan communities mainly living in low income urban and rural settings including arid and semi-arid areas (ASALs).

It has been working since 2005 in Narok County under the flagship 'Improving the Standard of Living of Pastoralist Communities in Mara Division' programme covering water, education and health sectors in the 14 sub-locations of Mara Division. The programme has effectively utilised a strong community-based approach, working with local community development committees and the Mara Division Development Programme (MDDP).

In 2012, the programme launched an expanded mandate covering more interventions and other regions in Kenya.

Most recently, AAH Kenya has expanded to incorporate the Mara Enterprise Development project that is a two-year project that aims to support development of an 'entrepreneurial mind-set' in community members and is primarily working with livestock keepers, women traders and the youth to improve their economic well-being.

AAH Kenya is also implementing a livelihoods project in agriculture working with refugees in the Kakuma Refugee Camp in Turkana County in partnership with UNHCR.



## UGANDA

AAH Uganda has been in operation since 1993 delivering services in five refugee settlements in Moyo, Adjumani, Rwamwanja, Kyangwali and Kiryandongo (North-western Uganda) benefiting over 200,000 multi-national refugees from South Sudan, Democratic Republic of Congo (DRC), Burundi, Rwanda, Ethiopia, Somalia and Kenya. Over the years, the refugee care programme has gradually evolved into a comprehensive, integrated, multi-sectorial programme providing essential services – health, education, water, sanitation and hygiene – and extends to community services, agriculture, environmental management and protection and logistical support for humanitarian services. AAH Uganda works closely in partnership with UNHCR, the Office of the Prime Minister (OPM), local government and other development partners.

*More than 70% of households in settlements have access to clean and safe water*

*Runs over 10 primary health care units providing both refugees and nationals with quality health services*

*Over 10,000 school-going children from both refugee and host communities have access to quality education*

*More than 100,000 refugees have been repatriated back to their homes since 2005*

*Livelihoods of 126,000 Ugandan nationals and 24,000 refugees in Kyangwali and Kiryandongo have improved through a project on better farming and business practices*



## SOMALIA

AAH-I moved into Puntland in 1997 and worked with the Ministry of Health in the initial years laying the groundwork for an effective health system in Bari Region despite on-going conflict and insecurity. This included support to the Gardo Hospital that extended to Iskushuban and Bandar-Beyla Districts with funding from the European Union and USAID.

In the early to mid-2000s, the programme successfully run the Integrated Basic Health Services project supporting the Bosasso Hospital that led to improved services at the facility through strengthened management systems and proper equipping of vital departments. The project also ensured a constant supply of essential drugs and presence of well-trained staff.

Beginning in 2014, the programme was selected as a UNHCR Implementing Partner for livelihoods and self-reliance interventions in Somaliland and for a logistics project in South Central Zone.



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